



## Online Giving | Frequently Asked Questions

### **Q. What is online giving?**

Online giving is the ability to give a donation or schedule a series of donations using your credit/debit card or bank account on mylife.church.

### **Q. What is a contribution schedule?**

This is similar to a subscription. You can choose how often you would like an automatic donation to be made—weekly, every two weeks or monthly.

### **Q. How can I maximize my weekly giving?**

Gifts by cash, check and bank account (ACH) have the lowest transaction cost, meaning more of your money stays directly at Life Church. You also have the option to cover the small fee when you give to make sure your full amount is going directly to Life Church if using the Online Giving option.

### **Q. Can I use my debit card or credit card?**

Yes. We accept any debit or credit card issued by Visa, MasterCard and Discover.

### **Q. Can I use an electronic check?**

Yes, simply choose the “Bank Account” option on the payment page. For larger banks, such as Chase and Capital One, you will be able to give immediately with this option. For local banks, such as South Louisiana Bank and Syngery, you will need to log-in to your bank and verify a small micro-deposit.

### **Q. Can I just try this by giving one time?**

Sure. When you select the “Give” button on mylife.church/give it will automatically take you to the online giving page where you can set up an account or make a one-time donation.

### **Q. What if I want to change my online giving schedule or stop it?**

On the left-hand side under your account, select “My Profile.” This will allow you to edit your donation, date or amount, or cancel it.

### **Q. How do I participate in the weekly offering if my contribution is automatically processed online?**

You can still participate in the offering during the service by reflecting on the message of the song or media that is being presented.

### **Q. If we want to help people get out of debt, why does Life Church accept credit card donations?**

Used within the parameters, debit and credit cards can be an efficient tool for payments and purchases. Many people utilize them in place of checks or cash throughout the month, and then pay off the balance in full. For these people, we offer the option of using a debit or credit card to give. We strongly discourage those who have ongoing credit card debt from exercising this option.

### **Q. How should I tithe if my income varies from pay period to pay period?**

Depending on which is more feasible for your situation, you can handle tithing with a fluctuating income in a couple of different ways. Some people choose to give exactly one-tenth of their earnings for each individual pay-period. Others estimate their total earnings for the year and give a portion of the total tithe each week or month throughout the year.

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### **Q. Can I designate my gift to a particular department or ministry?**

Every dollar given to the Life Church general fund is used to support the global mission of Life Church; therefore, gifts cannot be designated or restricted for use by a specific department or ministry.

### **Q. Should I tithe off my gross earnings or the net amount of my paycheck?**

Scripture doesn't use the literal terms "net" or "gross." It's more important to note that the spirit in which we give is of greatest value to God. He tells us in **2 Corinthians 9:7** that ***"each man should give what he has decided in his heart to give; not reluctantly or under compulsion, for God loves a cheerful giver."***

### **Q. Who do I talk to if I have more questions?**

Contact the Finance Department at: 985.851.2222, or [finance@mylife.church](mailto:finance@mylife.church) and they'll be glad to answer any questions you may have.